



## **IMPORTANT SAFETY RECALL**

### **Front Air Bag Inflator Replacement - Safety Recall 7914J NHTSA Campaign No. 14V-344**

October 2014

VIN \_\_\_\_\_

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2003-2007 Mazda6, 2004-2008 RX-8, 2006-2007 Mazdaspeed6, 2004-2005 MPV, and 2004 B-Series Trucks.

**If you are a recipient of this notice, your vehicle is included in this campaign.**

#### **What is the problem?**

In the subject vehicles sold in, or currently or previously registered in Puerto Rico, Florida, Hawaii, or the U.S. Virgin Islands, continued exposure to high levels of humidity may cause the front air bag inflator housing to rupture if the vehicle is involved in a crash where the front air bag is designed to deploy. If this occurs, it may increase the risk of injury to the vehicle occupants.

#### **What will Mazda do?**

Your Mazda dealer will replace the potentially affected air bag inflator with a new one, free of charge. The repair should take less than one hour to complete; however, it may take longer depending on the service workload at your Mazda dealership.

#### **What should you do?**

Mazda is concerned about your safety. Please contact an authorized Mazda dealer to schedule an appointment to have this recall completed as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

As a reminder, Mazda may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty or Powertrain Limited Warranty for 2007 and newer model years, and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com) or consult your local yellow pages.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apology for any inconvenience this campaign may have caused you.

Sincerely,

**Mazda North American Operations**